

How to log into the D2L IMS site within Office 365 / SharePoint

Navigate to the new D2L IMS SharePoint site

Faculty, staff, campus trainers, and campus admins have access to the [D2L IMS](#) site.

Go to the [D2L IMS](https://mnscu.sharepoint.com/sites/ims) site (<https://mnscu.sharepoint.com/sites/ims>) in an Internet browser (such as Google Chrome, Mozilla Firefox, Microsoft Edge, or Apple Safari).

What if I am already logged into my campus Office 365/SharePoint site?

The page may display a “that didn’t work” message, stating your campus domain can’t be found in the mnscu.sharepoint.com directory. In this case, do one of the following:

1. Click the **Click here to sign in with a different account to this site** link to be signed out of your campus Office 365 account. Wait for the browser to sign you, and redirect you to the login page.
2. Open an InPrivate or Incognito browser window (or a different Internet browser where you are not signed into Office 365/SharePoint). With the Incognito or InPrivate browser window, which allows you to have two separate Office 365/SharePoint sessions open at the same time. View the instructions in the links below for your specific browser:
 - a. [Internet Explorer 11](#)
 - b. [Microsoft Edge](#)
 - c. [Mozilla Firefox](#)
 - d. [Google Chrome](#)
 - e. [Apple Mac OS](#)

Optional: You can click the **Show me how** link to go to the [SharePoint Online help](#) at the Office support site for common questions about using SharePoint Online.

That didn't work

We're sorry, but [redacted]@stcloudstate.edu can't be found in the mnscu.sharepoint.com directory. Please try again later, while we try to automatically fix this for you.

Here are a few ideas:

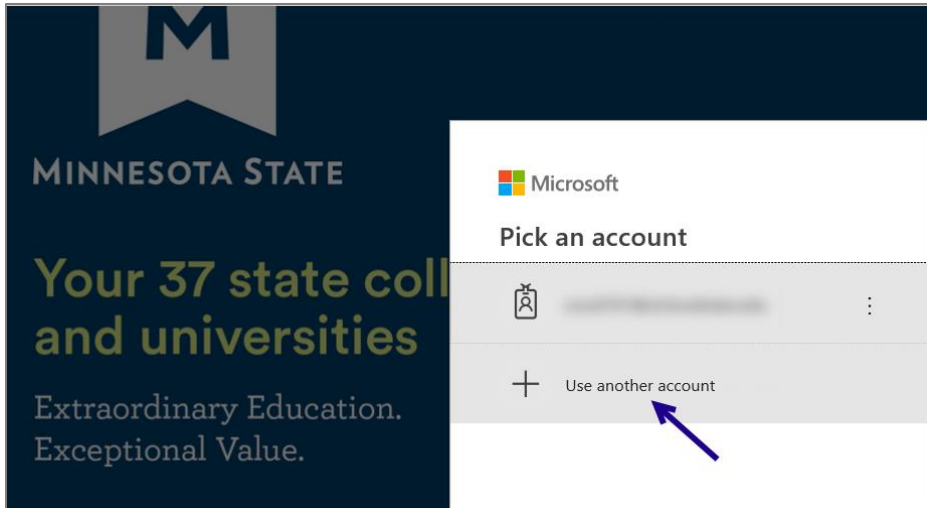
- ➔ [Click here to sign in with a different account to this site.](#) This will sign you out of all other Office 365 services that you're signed into at this time.
- ➔ If you're using this account on another site and don't want to sign out, start your browser in Private Browsing mode for this site ([show me how](#)).

If that doesn't help, contact your support team and include these technical details:

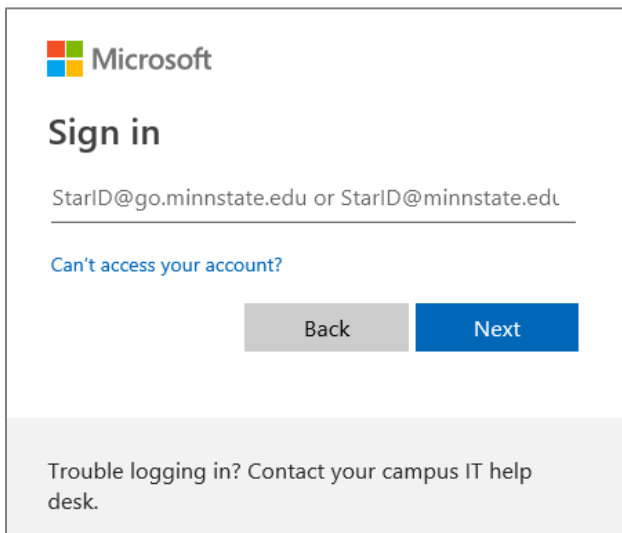
Correlation ID: 72eb2c9e-7089-4000-8293-b5b7ed4e6497
Date and Time: 11/14/2017 1:58:22 PM
URL: https://mnscu.sharepoint.com/
User: [redacted]@stcloudstate.edu
Issue Type: User not in directory.

Log in with your minnstate.edu account:

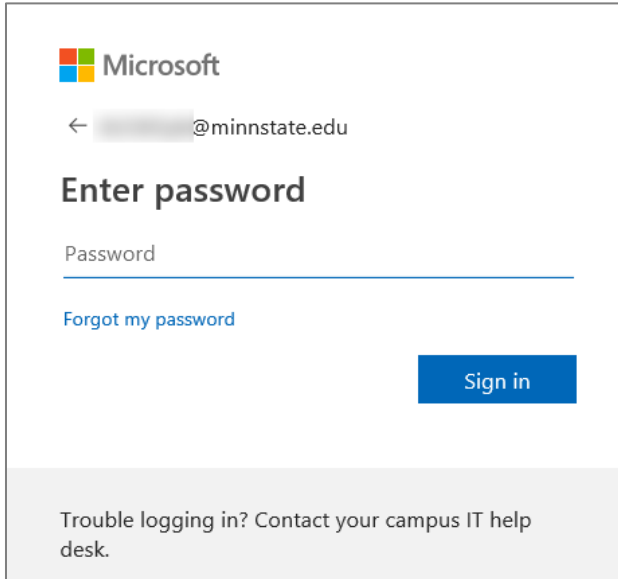
1. In the 'Pick an account' screen, *click Use Another Account.*



2. On the 'Sign in' screen, *enter YourStarID@minnstate.edu* as your username, and then *click Next.*



3. On the 'Enter password' screen, *enter* your StarID password.



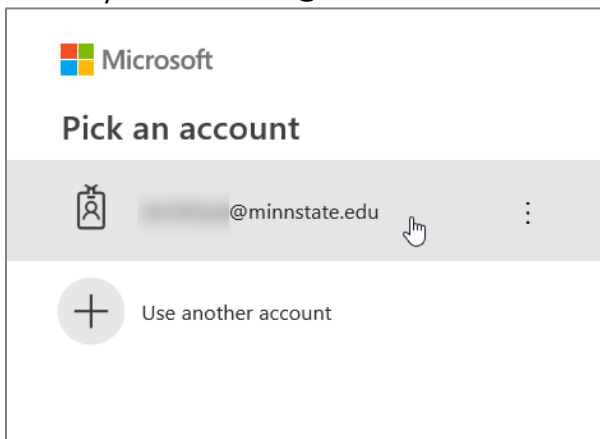
The screenshot shows the Microsoft login interface. At the top left is the Microsoft logo. Below it is a back arrow and a partially obscured email address ending in @minnstate.edu. The main heading is 'Enter password'. Below this is a 'Password' input field with a blue underline. To the left of the input field is a blue link that says 'Forgot my password'. To the right is a blue 'Sign in' button. At the bottom of the page, there is a grey box containing the text: 'Trouble logging in? Contact your campus IT help desk.'

Note: If you do not have StarID credentials, you can go to our [Minnesota State IMS](#) public webpage to view D2L announcements and related information.

What if I already have my minnstate.edu account set-up in my browser?

After you have signed in your *minnstate.edu* account in the Internet browser, Office 365 saves your account information on the login page. When you return to the [D2L IMS](#) site in that same Internet browser, you can easily click on the account again to enter your credentials and access the site.

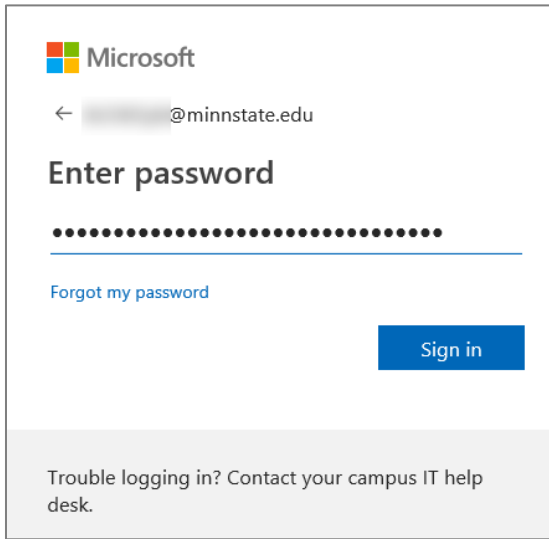
1. *Click* on your **YourStarID@minnstate.edu** account.



The screenshot shows the Microsoft 'Pick an account' screen. At the top left is the Microsoft logo. Below it is the heading 'Pick an account'. There is a list of accounts. The first account is highlighted in grey and shows a person icon, a partially obscured email address ending in @minnstate.edu, and a hand cursor icon. To the right of the email address is a vertical ellipsis menu icon. Below the list is a button with a plus sign in a circle and the text 'Use another account'.

2. *Enter* your StarID password.

3. *Click Sign In.*



The screenshot shows a Microsoft sign-in interface. At the top left is the Microsoft logo. Below it is a back arrow and a partially obscured email address ending in '@minnstate.edu'. The main heading is 'Enter password'. Below the heading is a password input field represented by a series of dots. Underneath the password field is a blue link that says 'Forgot my password'. To the right of the password field is a blue button with the text 'Sign in'. At the bottom of the form, there is a grey box containing the text: 'Trouble logging in? Contact your campus IT help desk.'

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