1. Can we propose to execute parts of the services under this contract from our offsite or offshore facilities?
   ANSWER: Yes

2. Please confirm that the website will be / must be hosted at www.minntran.org and that the vendor is only needed to provide environment administration support?
   ANSWER: www.minntran.org must be hosted on a server that is configured and optimized specially for the site, and you must have a server administrator on staff (in-house).

3. What are vendor responsibilities regarding hosting?
   ANSWER: www.minntran.org must be hosted on a server that is configured and optimized specially for the site, and you must have a server administrator on staff (in-house).

4. Would you be open to a secure cloud hosted solution or is having the site on premise a must have requirement?
   ANSWER: www.minntran.org must be hosted on a server that is configured and optimized specially for the site, and you must have a server administrator on staff (in-house). It can be in the cloud if secure.

5. Is this an initiative to develop a new website or to support/enhance/maintain an existing website?
   ANSWER: To support/enhance/maintain an existing website

6. We are a global IT services organization with vast experience in providing web development/support services. But we do not have prior direct experience working at MNSCU/Center. Will this disqualify us from being awarded this project?
   ANSWER: It is not mandatory but it is in our grading matrix.

7. If this is for a new website, can you provide the functional requirements for the website?
   ANSWER: This is not for a new website

8. If this is to support an existing website, can you provide details of planned enhancements/upgrades to website functionality during the contract term in order for us to estimate resource needs?
   ANSWER: This RFP is for support and development if/when needed
9. The RFP does not provide sufficient information in order for us to estimate the resource needs. Can MNSCU provide the team constitution that is needed – Team Roles/Positions and number of resources for each role/position?
   ANSWER: This RFP is for support and development if/when needed

10. Does the vendor need to provide a fixed price estimate for the contract or can we propose a team with specific hourly billing rates for each position on a time & materials basis?
    ANSWER: Provide an estimate how you would with any other client.

11. Could we get to know some of the key pain points on the current website?
    ANSWER: There are no pain points, this RFP is for support and development if/when needed.

12. Do you have a team to manage content for the website on a day to day basis, or is there an expectation from the vendor to support this in addition to technical support?
    ANSWER: We have someone for this.

13. Do the COE offer any campaigns or offers to people who sign up on the website?
    ANSWER: No

14. What is the target audience
    ANSWER: Students, Educators, Industry Partners

15. What is the proposed budget?
    ANSWER: The services we are looking to contract for are not a project but the budget can fluctuate and is determined annually.

16. In the given COVID situation, can you please consider email form of Response submission?
    ANSWER: No. The requirements are as listed in the RFP document.

17. What type of references you would prefer to see – is it related to transportation or related to Higher-Ed vertical?
    ANSWER: Both

18. Is Experience working with Minnesota State Centers of Excellence is mandatory?
    ANSWER: It is not mandatory but it is in our grading matrix.

19. If we use a certified veteran owned business as subcontractor for this RFP. Will the 6% points added as per the evaluation criteria mentioned in the RFP?
    ANSWER: We prefer a company who can do everything that is requested in the RFP in-house.

20. Should vendor take care of hosting and maintenance also?
    ANSWER: Yes, as stated in the RFP